

**Powerhouse Parramatta**

**Complaints register as at 21 November 2021**

Date of complaint	Complainant	Nature of complaint	Response	Complaint status
30-Apr-21	Local resident	Levels of dust in the area	3/05/2021: Liberty Industrial confirmed mitigation measures are in place that include wetting down of exposed surfaces and stockpiles as well as using water cannons and atomisers directly on work areas, water jets in the excavator jaw head and Monarflex fabric installed on the western end of the carpark to reduce dust. Advised the resident weather conditions were being monitored and additional mitigation measures will be installed should they be required.	Closed
12-May-21	Local resident	Work outside of approved work hours	13/05/2021: Workers have been instructed through toolbox talks not to undertake any work activity, including low impact activities such as sweeping prior to 7.00am. The Department of Planning, Industry and Environment were notified of the non-compliance.	Closed
15-May-21	Local business	Levels of dust in the area	17/05/21: Liberty Industrial confirmed mitigation measures are in place that include wetting down of exposed surfaces and stockpiles as well as using water cannons and atomisers directly on work areas and using water jets in the excavator jaw head. Advised weather conditions were being monitored and additional mitigation measures will be implemented should they be required.	Closed