

New Sydney Fish Markets - Complaints Register

Last updated October 2020

Date of complaint	Date of response	Method of complainant	Nature of complaint	INSW response	Complaint status	Is this complaint an emergency
23/09/20	23/09/20	1800 number	Dust	Discussed stakeholder's concerns by phone. Site team were aware and actively mitigating dust blowing from site using water to dampen areas and cleaning dirt as required. Made commitment to continue actively mitigating dust as much as possible.	Closed	No
25/09/20	25/09/20	1800 number	Dust	Discussed stakeholder's concerns by phone. Site team limited work on site due to heavy winds, and mitigated work being completed using measures such as wet sawing and dampening areas. Discussed further measures that could be implemented in the future to minimise dust blowing from the site, including the movement of site gates. Advised that the gate locations were required due to traffic flow, but considerations of further mitigations will be ongoing.	Closed	No
26/10/20	27/10/20	Email	Noise	Stakeholder raised concern with noise levels experienced during her HSC examination that occurred on Friday 23	Closed	No

Date of complaint	Date of response	Method of complainant	Nature of complaint	INSW response	Complaint status	Is this complaint an emergency
				October. Site team responded noting have been working with the college prior to and during the HSC examinations period to understand noise levels from the site at the college and any possible impacts to students. Followed up with the college to check any changes in approach to noise management that may be needed.		